



# Animal Care Services FY 2026 Proposed Budget

City Council Budget Work Session  
Presented by Jon Gary, Director  
August 20, 2025



COSAGOV NEWS

Animal Care Services Now Open from  
11 a.m. - 7 p.m. on Weekdays



# Overview

- Department Overview
- FY 2026 Proposed Budget
- Public Safety
- Pet Care Connect
- Spay/Neuter
- Placement
- Community Outreach
- Budget Survey





# Department Overview

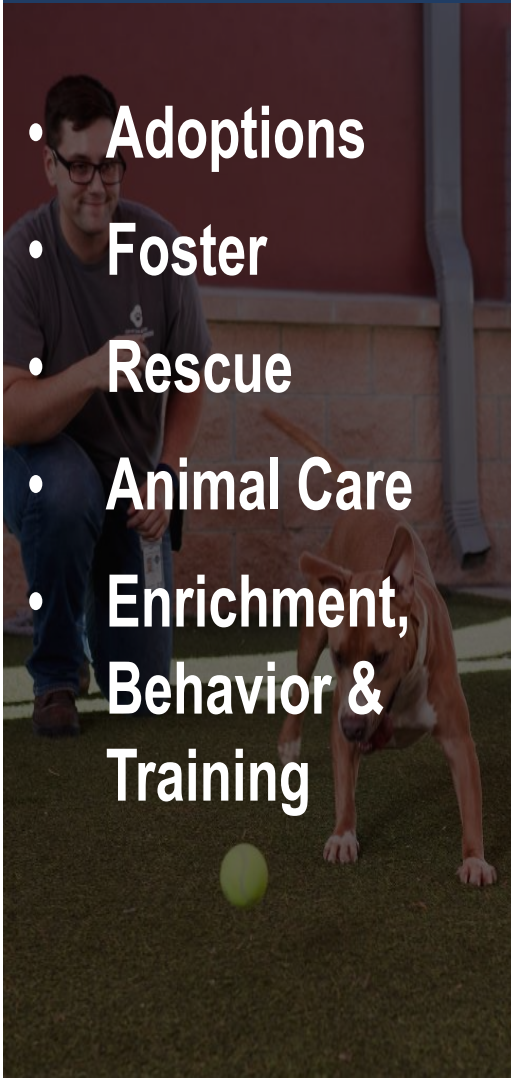
## Field

- First Response
- Bites and Dangerous
- Cruelty Investigations
- Case Management Team (CASA)



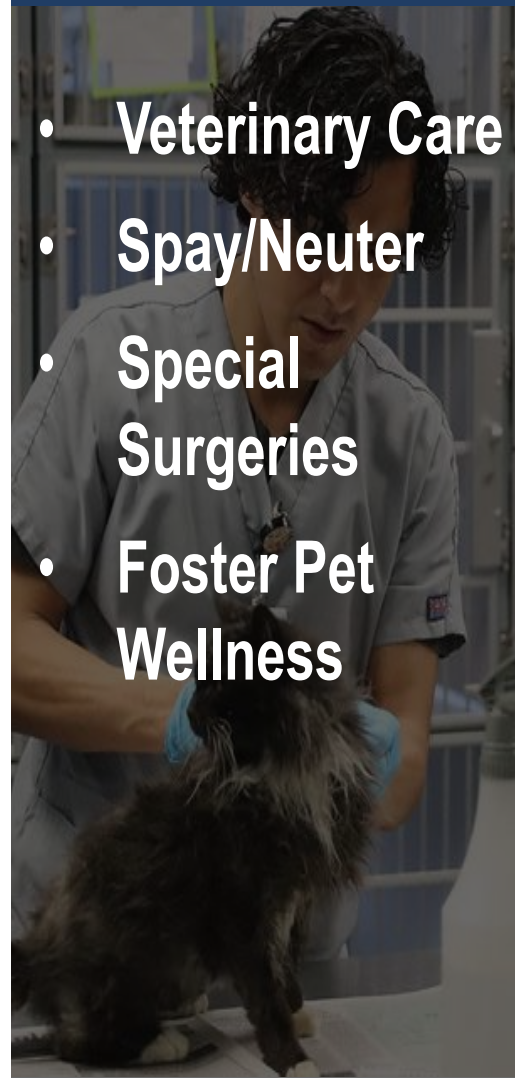
## Placement / Shelter

- Adoptions
- Foster
- Rescue
- Animal Care
- Enrichment, Behavior & Training



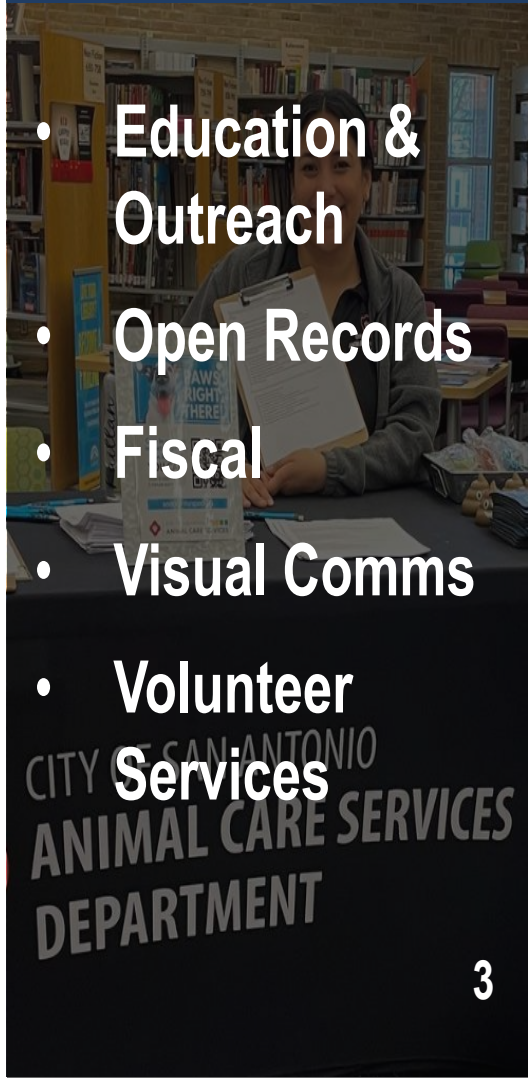
## Clinic

- Veterinary Care
- Spay/Neuter
- Special Surgeries
- Foster Pet Wellness



## Support

- Education & Outreach
- Open Records
- Fiscal
- Visual Comms
- Volunteer Services



CITY OF SAN ANTONIO  
ANIMAL CARE SERVICES  
DEPARTMENT



# ACS 2023 Strategic Plan



Support a Safe  
Community for People  
in Their  
Neighborhoods

CITY OF  
SAN ANTONIO  
— TEXAS —

SERVICES



Protect the Safety and  
Humane Treatment of  
Pets



Champion a  
Healthy & Thriving  
Workforce



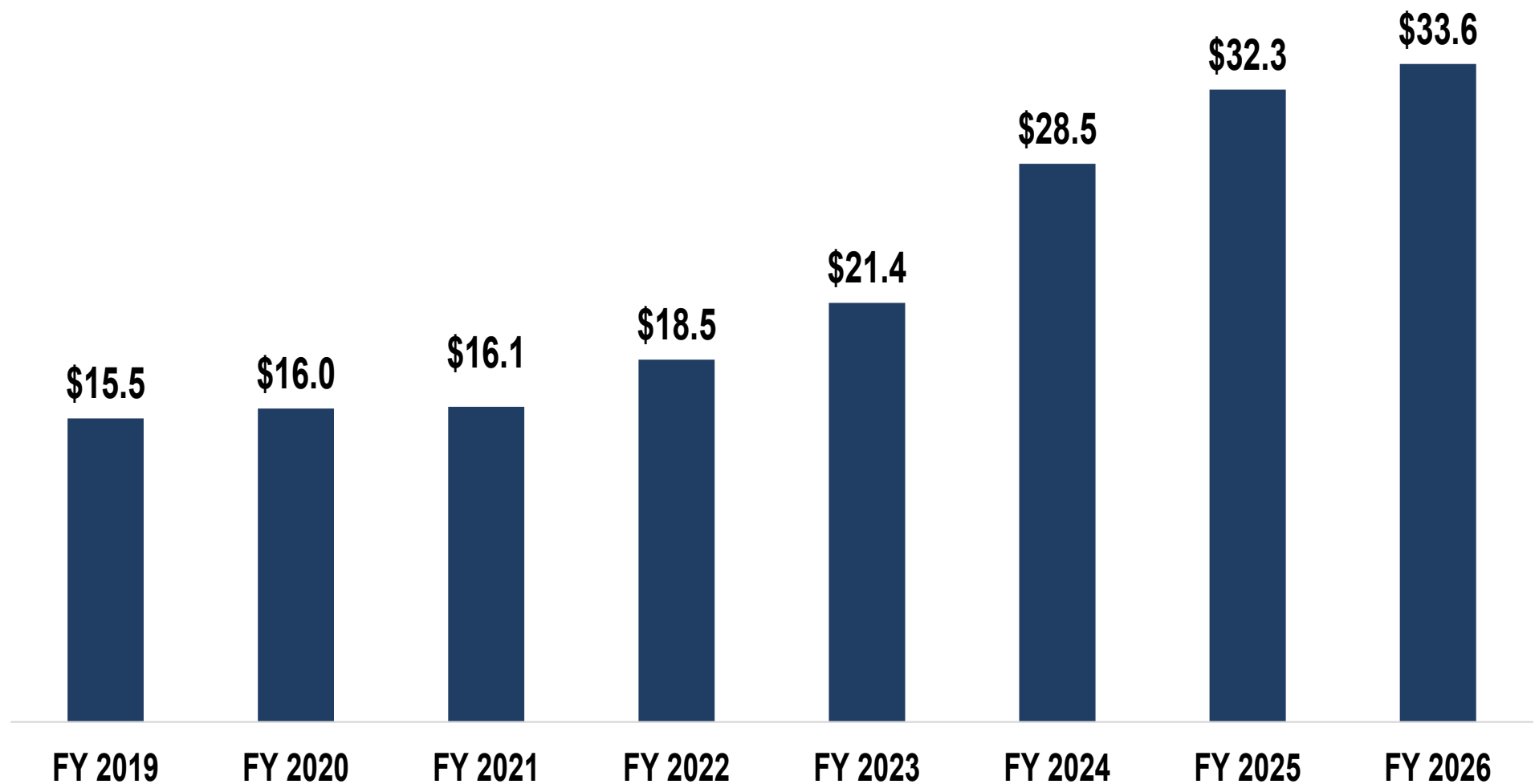
Foster Positive  
Connections with  
Our Community



Support the  
Placement of Pets for  
Life

# Animal Care Services

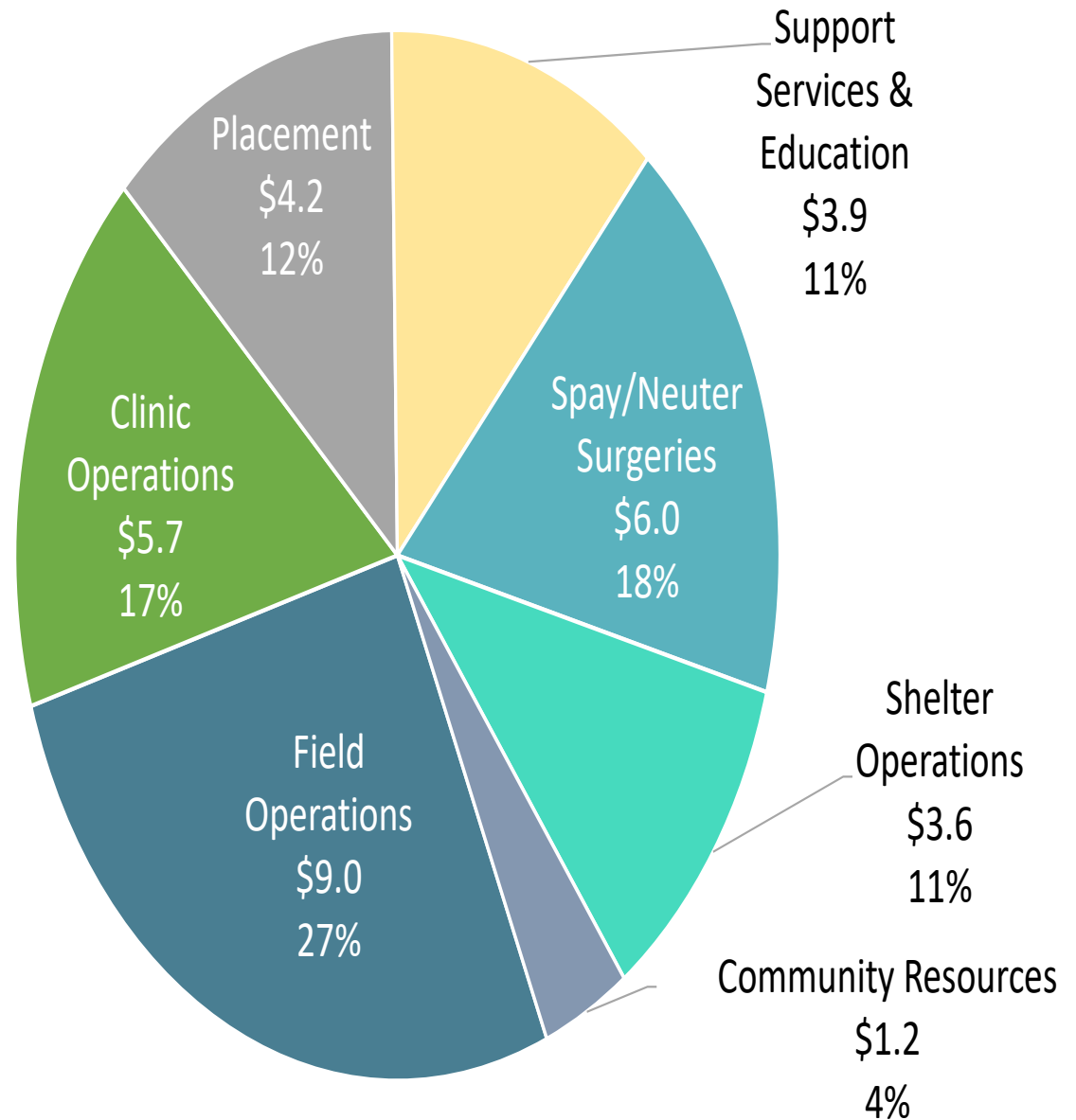
## General Fund Budget History (\$ in Millions)



# FY 2026 Proposed Budget: \$33.6 Million

Fund (\$ in Millions)	FY 2026 Proposed
General Fund	\$33.6
Total	\$33.6

Positions	
General Fund	245
Total	245

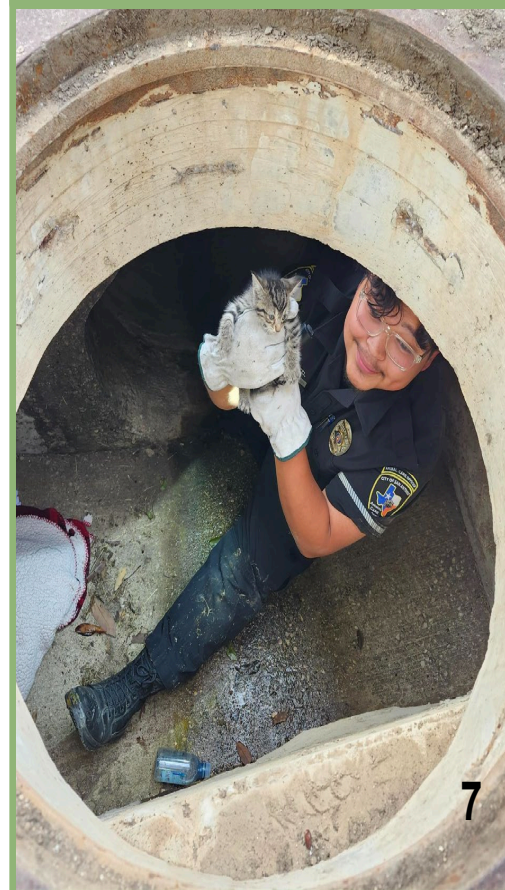




# Public Safety

## ENFORCEMENT & ACCOUNTABILITY

- Increased dangerous dog compliance rate from 55% in FY23 to **84%** in FY25
- Dangerous dog cases worked increased by **100%** over FY24
- Total citations up **106%** compared to FY 24
- Changes to Chapter 5 of the City Code in December 2024 to increase minimum fines for bites, free of restraint, and repeat offenses

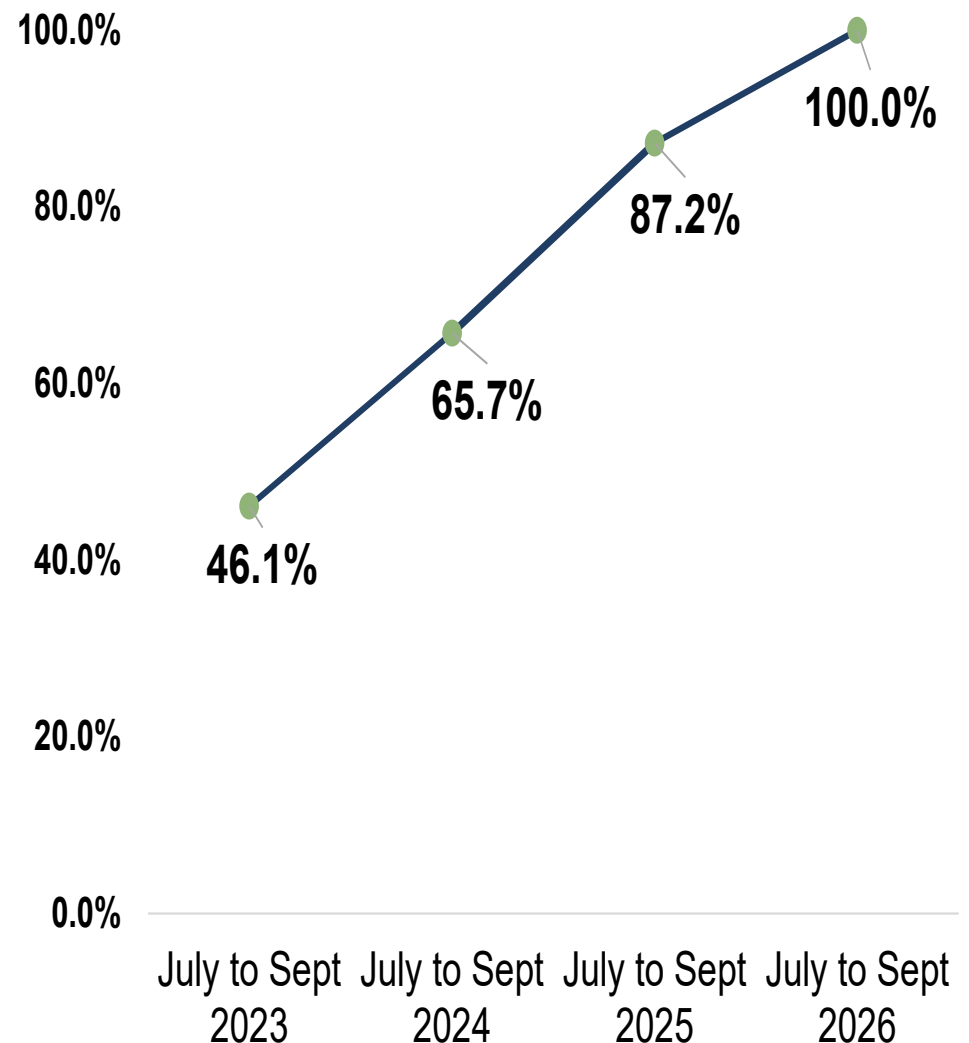


# Public Safety

## CALLS FOR SERVICE

- Critical Call response rate increased from 44% in FY23 to **83%** in FY25
- Cadet class of 15 graduating September 2025
- Currently responding to **32%** of non-critical calls (strays, public nuisance, permits)

## Critical Response Rate





# Pet Care Connect

## PILOT PROGRAM

- Aims to reduce roaming animals, support responsible pet care, and address non-critical violations
- Piloted in Districts 1, 2, 3, 5, and 4 (upcoming)
- 4-week effort including door-to-door outreach & education, direct access to resources, proactive enforcement
- Free pet food distribution and vaccine/microchip pop-ups

## RESULTS

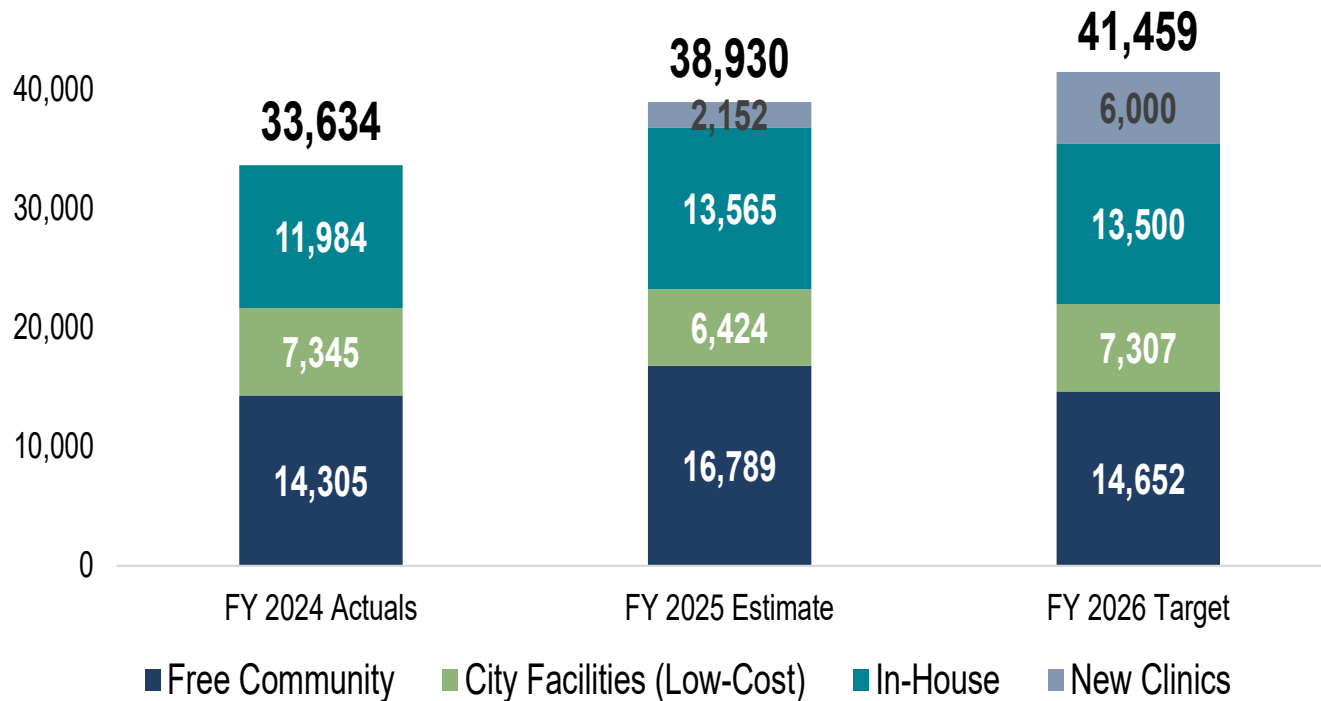
- 4,000 homes reached, 600+ direct interactions
- 1,400 pet care resources distributed; 100+ pet houses provided
- 100,000 lbs of free pet food provided
- 400+ pets vaccinated + microchipped
- 200+ free spay/neuter services secured for this program



# Spay/Neuter

## SPAY/NEUTER PROGRAM

- Two new spay/neuter clinics opened summer 2025 on East and West sides
  - Serving shelter pets, foster pets, and community pets
- Total surgeries increased **15.7%** over FY 2024; 65% increase over FY 2023
- Surgeries expected to increase **6.5%** over FY 2025 estimate





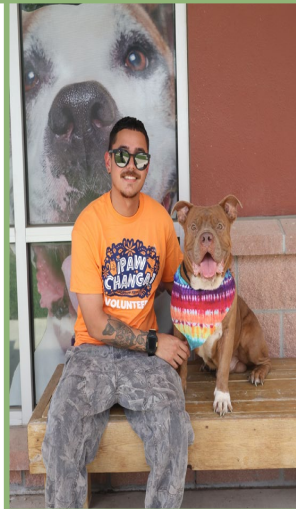
# Placement

## LIFE-SAVING EFFORTS

- **19%** increase in pets returned home over FY24
- Almost **12,000** pets transferred to rescue partners
- Live Release Rate increased despite 9% increase in intake from FY24
- Large-scale Adoption Events – contributed to **450+** adoptions in FY25

## NEW KENNEL BUILDING

- Newly acquired South Kennel building - 30 kennels and 18 small stainless-steel kennels
- Will give more time to harder-to-place pets and free up space on main kennel floor
- Improvement: **\$169,098** for pet supplies, animal feed, janitorial supplies, etc.



# Community Outreach

## WELLNESS CLINICS

- Large-scale Vaccine/Microchip clinics – **1,400+** pets served
  - November “mini-mega” at ACS
  - March “mega” event at Wheatley Heights
- Regular Vaccine/Microchip clinics – **6,000+** pets served
  - Free clinic every weekend

## MARKETING

- Billboard campaign launched in May to promote ACS messaging
- Pet Networking Team to market adoptable pets with high-quality photos





# Pet Search Page

## OLD

Adoptable Pets

Dogs


Cats

Other


Filter

Active filters: None [Change filters](#) [Clear filters](#)


Animals: 1 - 30 of 1671




Name: MAMA (A720847)  
Age: 1 year, 5 months old  
Intake Date: 06/22/2025  
Located: Animal Care Services - Hwy 151




Name: CHULA (A720848)  
Age: 1 year, 5 months old  
Intake Date: 06/22/2025  
Located: Animal Care Services - Hwy 151




Name: BELLE (A720849)  
Age: 1 year, 5 months old  
Intake Date: 06/22/2025  
Located: Animal Care Services - Hwy 151



Name: EDWIN (A756292)  
Age: 4 months old  
Intake Date: 06/22/2025  
Located: Animal Care Services - Hwy 151



Name: NILA (A761458)  
Age: 2 years



Name: DEMARCUS (A761492)  
Age: 4 months old

## NEW

Search:

Filter By:

Pet ^

Gender ^

Age ^

Size ^

Arrived ^

Location ^

Favorites ^

I'm looking for ^


☐ Good with dogs

☐ Good with cats

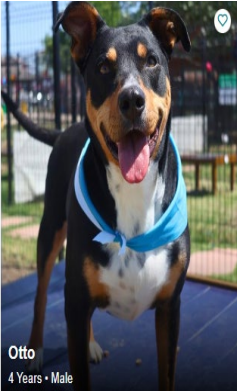
☐ Good with kids

☐ Potty Trained

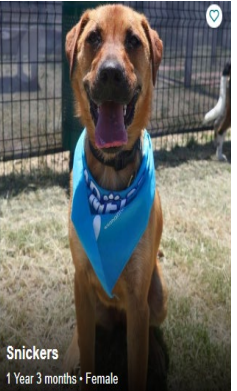
☐ Special Needs



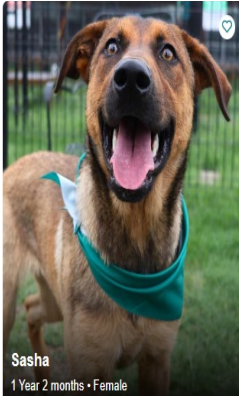
Beef  
4 Years • Male




Otto  
4 Years • Male




Snickers  
1 Year 3 months • Female



Sasha  
1 Year 2 months • Female



Bowser  
2 Years • Male



Faith  
3 Years • Female

# FY 2026 Reductions: \$298,261

- Total of \$298,261 in reductions that will not impact core services
- Right-size temporary salaries and microchips: \$291,825
- Reduce education and Travel Budget: \$6,436
- No reduction in positions





# FY 2026 Revenue Enhancements

Fee	FY 2025 Rate	FY 2026 Rate	FY 2026 New Revenue
Animal Exhibit Permit (amount per exhibit)	\$200	\$500	\$4,500
Pet Grooming Permit (amount per establishment)	\$75	\$100	\$1,750
Petting Zoo/Recreational Animal Ride Permit (amount per exhibit)	\$50	\$200	\$6,150
TOTAL			\$12,400



# Animal Care Services FY 2026 Proposed Budget

City Council Budget Work Session  
Presented by Jon Gary, Director  
August 20, 2025



COSAGOV NEWS

Animal Care Services Now Open from  
11 a.m. - 7 p.m. on Weekdays